

REMA TIP TOP delivers over 15 years of service excellence

REMA TIP TOP Beresfield has held the service contract for a major NSW Coal-Fired Power Generator for over 15 years. Unlike Rema Tip Top's core offering which focuses on conveyor installation, maintenance and repair; the Beresfield team is fully responsible for fully operating the generator's rail unloading operations.

The specialist team is comprised of 15 people in total: 1 manager, 7 permanent staff and 7 casual staff. The team successfully unloads over 4.75 million tonnes of coal around NSW – including Mt Pleasant, Mt Arthur, Bengalla, Bulga, Mangoola and Mt Owen. Over 1100 trains are unloaded each year, with an average of 23 per week!

The contract requires Rema Tip Top to adhere to strict key performance indicators including:

- No lost time injuries
- No interruptions to the power station operations
- 100% availability for train unloading at all times
- All coal trains to be unloaded within 90 minutes
- Reporting of any train defects or incidents within 4 hours, with no exception



These stringent key performance indicators are just some of the requirements that Rema Tip Top has continuously adhered to in order to hold the service contract continuously for over 15 years.



This coal-fire power generator is essential to the supply of power to homes and businesses throughout NSW. Without Rema Tip Top's unwavering commitment to safely meeting the above goals, there would be huge disruptions not only to the operation itself but to the power supply of the state. Like most mine service operations, this commitment is 24/7, 365 days a year.

This is just one example of the valuable service work that Rema Tip Top commits to nation-wide. Our teams across Australia are fully committed to maintaining service agreements with our core company values in mind, and this is no exception.

If you are looking for a service provider that focuses on boosting productivity while maintaining the core values of Respect, Equality, MateSafe and Accountability, head to our website to find out more: www.rema-tiptop.com.au